

2019/2020

Changing lives and strengthening communities through the dignity and power of work.

Our Vision

We strive to create and sustain programs and services that meet the needs of low-income individuals with significant barriers to success. Our goal is to create true pathways out of poverty through training, work experience and employment and placement support.

Location and Hours

Goodwill
Redwood Empire
651 Yolanda Avenue
Santa Rosa, CA 95404
(707) 523-0550

Hours of Operation:

Monday-Friday
8:00 AM-5:00 PM

Contact:

Monica Melara
Program Manager
(707) 523-0550

Funding



Human Services Department

Community Service

Number served:	25
Placed in volunteer site:	13
Displaced due to Shelter	
In Place:	11
Placement rate:	100%
Achieved 30-day employment milestone	68%*
* Remainder were displaced due to shelter in place mandate.	

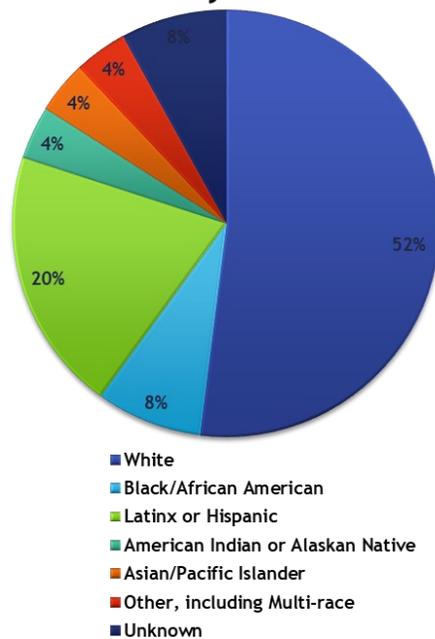
Community Service is a volunteer program working with community nonprofits that enables people to gain valuable work experience while contributing to their community. Activities offered are designed to build on the individual's successes and construct a bridge to employability in the career field of their interest.

Consideration and evaluation goes into matching the volunteer worksite to the person's skills, interests, and short and long-term goals. The ultimate goal of the program is successful job placement, retention, and eventual self-sufficiency gained through unsubsidized employment.

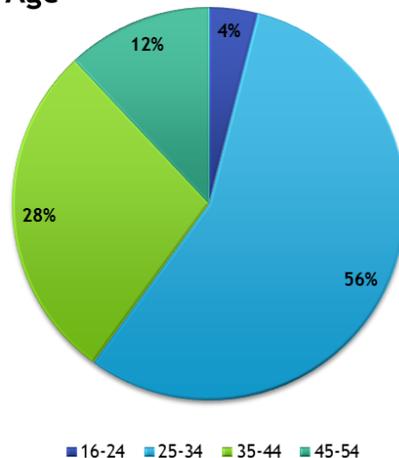
We served 25 participants, and 94% of participants were placed in a volunteer site within 45 days. 100% of participants who completed the program gained unsubsidized employment, exceeding the 50% target.

The Community Service program was significantly impacted by natural disasters and the Covid-19 pandemic. These incidents resulted in many businesses and participant volunteer sites closing down during these periods of time. During the fall of 2019, much of the county was closed due to the wildfires and public safety power shutoffs. From March 18th through the end of the fiscal year, Goodwill deferred new client services due to the COVID-19 pandemic. Shelter-in-place orders were issued by the Sonoma County Health Department and nearly 85% of participants who were volunteering were displaced from their assignments. In spite of these challenging times, every participant who completed our program found a job and 68% of our participants who gained employment were able to make their 30-day milestone, exceeding the 50% target set by the county.

Race/Ethnicity



Age



Gender

